



LIMITED MANUFACTURER'S WARRANTY

LIMITED WARRANTY

HIXIH Radial TBR (Truck and Bus Radial) Tire
Limited Manufacturer's Warranty October 1, 2024

TO OBTAIN AN ADJUSTMENT

- You must present the tire to be adjusted to a current HIXIH Authorized Dealer or Distribution Center (DC).
- Tires replaced on an adjustment basis become the property of Zenith Technology Inc. (HIXIH Tire US Sole Importer).
- You must pay for taxes, fees, or any additional services you order at the time of adjustment.
- No claim will be recognized unless submitted on a HIXIH claim form (supplied by the HIXIH Authorized Dealer or DC), completely filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent.
- The old tire must be returned to a HIXIH Authorized Dealer or DC to process a warranty claim.

WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this Limited Warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new HIXIH Truck and Bus Tire (TBR)
- Your tires bear Department of Transportation prescribed tire identification numbers
- Your tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer's or HIXIH recommendations

WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

a. 50% FREE REPLACEMENT WARRANTY:

- If a HIXIH TBR tire covered by this warranty becomes unserviceable due to a defect in workmanship or material during the first 50% of the original tread life (calculated by subtracting one-half (½) the difference between the original new tire tread depth and 2/32" from the original new tire tread depth) within **3 years from the date of manufacture**, then HIXIH will reimburse the cost of a replacement HIXIH TBR tire as follows:
- The defective HIXIH tire must be replaced with a comparable new HIXIH tire by an Authorized HIXIH Dealer or DC.
 - Applicable taxes and fees will be the responsibility of the owner of the vehicle.
 - 50% free replacement applies to first quality tires only. Blemished, Non-Adjustable (stamped on tire), retreads or road hazard tires are specifically excluded.

b. PRORATED TIRE REPLACEMENT:

HIXIH TBR tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the life of the original usable tread (down to 2/32" remaining usable tread), will be reimbursed to the owner on a prorated basis. You pay only for the mounting, balancing, taxes and fees.

HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current HIXIH "predetermined price for adjustment" or current advertised selling price at the adjustment location (whichever is lower) by the percentage of usable original tread that has been worn off at the time of adjustment. You pay for mounting and balancing, and an amount equal to the current Federal Excise Tax (F.E.T. – U.S. only) and any other applicable taxes and government-mandated charges

EXAMPLE: If your disabled tire had an original 18/32" of usable treadwear and is worn to 9/32" usable tread remaining, you have used 50% and therefore must pay 50% of the advertised retail selling price of the comparable tire.

In addition, you must pay an amount equal to the full current Federal Excise Tax (U.S. only) or any other applicable taxes and government-mandated charges for the comparable new replacement tire at the time of adjustment. If the price of the new comparable tire is \$400.00, the cost to you would be \$200.00 plus F.E.T. (U.S. only) plus any other applicable taxes and government-mandated charges.

DEFINITION OF A COMPARABLE TIRE

A "comparable" new HIXIH tire may either be the same line of tire or, in the event that the same tire is not available, a tire of the same basic construction and quality with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the HIXIH warranty in effect at the time of replacement.

WHAT THIS WARRANTY DOES NOT COVER

Irregular wear or tire damage due to:

- Road hazards (including punctures, cuts, snags, impact breaks, etc.)
 - Wreck, collision, or fire. Improper inflation, overloading, high speed spinup, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting.
 - Mechanical condition of the vehicle.
 - Ride disturbance after the first 2/32" treadwear or due to damaged wheels or any vehicle condition.
 - Any tire intentionally altered after leaving a factory producing HIXIH tires to change its appearance (example: white inlay on a black tire).
 - Tires with weather cracking which were manufactured five (5) or more years prior to presentation are not covered.
 - This limited warranty is applicable only in the United States and any tire used or equipped on a vehicle registered or operated outside the U.S are not covered by this warranty.
 - Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted
- Failure, damage, or irregular wear due to:
- Accident or vandalism, improper misalignment, wheel imbalance, faulty shocks or brakes;
 - Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
 - Misapplication of tire, use of improper innertube;
 - Alteration of the tire or addition of alien material or transfer from one vehicle to another;
 - TBR tire failed due to faulty retreading or material.
 - Cost of mounting and balancing service except as noted above.
 - Loss of time or use, Inconvenience, or any incidental or consequential damages.
 - Material added to a tire after leaving a factory producing HIXIH tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.
 - Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage.

YOUR LEGAL RIGHTS

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of HIXIH, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States.

SAFETY WARNINGS

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION/ OVERLOADING. Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 km/h), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

WARRANTY APPLIED TO ONLY THE FOLLOWING MODELS		
PATTERN	SIZE	PATTERN
TRK101	295/75R22.5	HT78
TRK102	295/75R22.5	HF71
TRK103	295/75R22.5	HD75
TRH404	11R22.5	HT78
TRH405	11R22.5	HF71
TRH406	11R22.5	HD75
HXH404	11R22.5	RA95
TRU101	11R24.5	HT78
TRU102	11R24.5	HF71
TRU103	11R24.5	HD75
TRU104	11R24.5	RA95
TRU301	285/75R24.5	HT78
TRU302	285/75R24.5	HF71
TRU303	285/75R24.5	HD75
HXJ310	315/80R22.5	HF31
HXM103	385/65R22.5	RA36
TRM201	425/65R22.5	RA36
TRL101	255/70R22.5	CA10
HXF401	215/75R17.5	RF22
HXF501	235/75R17.5	HF21
HXF504	265/70R19.5	RA95